

TCT
PO Box 671
Basin, WY 82410-0671
307.568.3357 Fax 307.568.2446
1.800.354.2911

TCT High Speed Internet Small Business Services Agreement

Montana



This agreement is made between _____ and TCT for wireless Internet service at the following physical address: _____. TCT will provide equipment* (subscriber module, reflector hardware, power supply, and surge suppressor) and arrange for installation and wiring needed to support wireless Internet service. An installation charge of \$99.00 will be billed to the customer at the time of installation (unless payment is made directly to installer). Small business customers signing a one-year agreement will receive a \$50 reduction in the installation charge. The customer will be responsible for networking multiple computers on the service as well as equipment required for networking. Customer agrees to abide by the Acceptable Use Policy of the Company. The Acceptable Use Policy can be found at http://www.tctwest.net/internet/acceptable_use_policy.php. Customer agrees to a credit check by TCT prior to installation of service. A security deposit may be required as a result of the credit check.

Most customers do not require the use of a static IP address. Those customers who do request a static IP address agree to pay a \$25.00 set up fee and \$10.00 per month for the use of that address. In addition, customers requesting static IP addresses must provide a written request with a brief explanation of the reason the address is needed.

Customer may request e-mail service by completing the e-mail registration information on the back of this form. One main account will be provided. Customer may then add up to four additional addresses by logging on to www.tctwest.net. Please contact our help desk for assistance.

Equipment: Customer understands the equipment provided by TCT remains the property of TCT and must be returned to the Company, in good condition, in the event the customer's service is terminated, either by customer request or by TCT. Equipment not returned will be charged to the customer's TCT account at replacement cost at the time of disconnect. By signing this agreement, customer gives permission for TCT to remove its equipment from the customer's premise if service is terminated for any reason.

Contract Period: Small business customers may choose a one-year agreement resulting in a \$5.00 per month reduction in the regular monthly recurring charges. After the one-year agreement period has expired, customer will remain on the system at the reduced price on a month-to-month basis. Customers requesting a disconnect, or who have been disconnected for nonpayment of services, prior to the completion of the one-year agreement will be charged the full service rate through the end of the agreement period. If equipment is removed from the customer's premise and a reconnect is requested, customer will then pay full installation charge (time and materials).

Installation: TCT will provide up to 5-1/2 man hours of installation at a cost of \$99.00.* Customers requesting a one-year agreement will receive a \$50.00 discount on the installation charge. This time allotment will be more than adequate for most small business installations. Unique construction types and additional customer-requested wiring may require additional time which will be billed to the customer by TCT. The installation crew will inform the customer prior to installation if additional charges will apply. A move fee charged by TCT (time and materials) will apply if a customer requires service moved to a new premise location or within the existing premise.

*Any additional installation time and/or materials will be billed separately by TCT.

Computer requirements (Customer responsibility): **Desktop:** An ethernet card must be installed in customer's computer **Laptop:** PCM or USB slot must be available

Monthly Service Charges: (please choose one option) \$54.95 per month. I agree to remain on the system for a minimum of one year from date of installation. I understand that early disconnect will result in charges for the entire agreement period.

NOTE: Bills will cycle on the 1st of every month. Credit & debit card payments will be processed on the 3rd, and automatic (ACH) payments on the 10th of each month.

\$59.95 per month. I am able to withdraw my participation with 10 days notice.

Good surge protection and grounding are recommended and are the responsibility of the customer. Equipment provided by TCT remains the property of TCT. Any damage to the provided equipment after initial installation will be the responsibility of the customer. Customer may purchase equipment protection coverage for \$1.50 per month which will cover all damage to TCT equipment. TCT reserves the right to refuse service.

Monthly Equipment Protection Coverage: Yes, please include the equipment protection coverage at \$1.50 per month
 No, I do not wish to purchase the optional equipment protection coverage

Billing Address _____ City _____ State _____ Zip _____

Telephone numbers: daytime _____ evening _____ cell _____

Authorized Signature _____ Date _____

Payment options: (please choose one option)

Credit Card: <input type="checkbox"/> VISA <input type="checkbox"/> MasterCard
Card number _____
Expiration date _____
Name as it appears on card _____

<input type="checkbox"/> Automatic Payment: Bank name _____
Bank address _____
Bank transit routing # _____ Bank account # _____
Account type: <input type="checkbox"/> Checking (attach voided check) <input type="checkbox"/> Savings (attach voided deposit slip)

Office use only: Installed by _____ Date _____ **\$99.00 Installation fee collected at time of installation:** Yes No
IP Address _____ Tower _____ Channel _____ Frequency _____
MAC Address _____

Optional E-mail Registration Form

TCT
 PO Box 671
 Basin, WY 82410-0671
 307.568.3357 Fax 307.568.2446
 1.800.354.2911



Please PRINT the following information as completely as possible

First name _____ Last name _____ Company (if applicable) _____

Mailing address _____ City _____ State _____ Zip _____

Telephone numbers: Daytime _____ Evening _____ Cell _____ Fax _____

Operating System: Windows ME Windows 98 Windows 95 Windows NT Windows XP
 Windows 2000 Macintosh OS8 or OS9 Other _____

Computer Brand: _____ RAM _____

Has this computer been on the Internet before? Yes No
 Are you currently an Internet subscriber? Yes No

If yes, who is your current provider?

Login name - Make three choices (we recommend no more than 10 characters). We will use first choice if possible. Your login name will be the first part of your e-mail address. Login name cannot end with the #00. **Password** - Must contain at least 5 characters and may be alpha, numeric, or a combination (maximum of 15 characters). All login names and passwords are lower case and cannot contain special characters or punctuation (i.e. &#@;:+). Customer may add up to four additional e-mail addresses by logging on to the web mail link under Internet portion of our web site at www.tctwest.net.

First Choice	Second Choice	Third Choice
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Password	I agree to abide by the Acceptable Use Policy of TCT and understand that policy may be viewed at http://www.tctwest.net/acceptable_use_policy.htm and that I am responsible to view and read that policy. By signing this contract, I agree that I am at least 18 years of age and legally bound by this contract. If I am not 18 years of age, the signature below is of a parent or guardian that agrees to be held responsible for the actions of the account applicant. I also understand that I am responsible for determining that my computer and modem hardware meet the minimum requirements recommended by my Internet Service Provider and that my Internet Service Provider does not accept responsibility or liability for accounts with substandard hardware.
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I authorize the Internet Service Provider chosen above to bill my account for any charges that I may accrue from month to month. This authorization is valid until revoked in writing. I also certify that I have read the "welcome to" information provided. I further understand that my Internet account will be suspended if my account is not paid in full by the date indicated on my monthly statement. I understand that should my Internet service be terminated due to nonpayment, I may be assessed a reconnect fee. I further understand that I will receive informational emails from my Internet Service Provider periodically. I accept the free filtering service with the understanding that it is not guaranteed to filter all junk mail or detect all viruses. I may request this service be removed from my account. I realize that to be better protected, I should also use independent virus detection software on my computer(s). There will be a service order charge to reinstate the service if desired later. I further understand that email must not be left on the server and that if my mailbox exceeds 25MB, mail will not be delivered until the size of mailbox is decreased.

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Signature _____ Date _____

Office use only:

Account # _____